

WRITING SUB-TEST – TEST BOOKLET

INSTRUCTIONS TO CANDIDATES

You must write your answer for the Writing sub-test in the **Writing Answer Booklet**.

You must **NOT** remove OET material from the test room.

Occupational English Test

WRITING SUB-TEST: RADIOGRAPHY
TIME ALLOWED: READING TIME: 5 MINUTES
WRITING TIME: 40 MINUTES

Notes:

Assume that today's date is 7 September 2018.

You are a radiographer working in the X-ray Department of City Hospital, Newtown. The Surgical Registrar, Dr Milne, has asked you to explain why his patient, Mr Peter Billings, did not undergo his scheduled chest X-ray.

06 Sep 2018

Radiographer in Charge City Hospital
Newtown

Dear Radiographer

I am writing to express my concern at a patient of mine not having a chest X-ray prior to surgery.

On the morning of 04 Sep 2018, I personally delivered the request form to the X-ray Department and indicated it needed to be done on the same day, as the patient was scheduled for the operating theatre on the morning of 05 Sep 2018 (yesterday). However, for some reason, the patient – Mr Peter Billings – did not have the X-ray, and consequently the operation was done without the aid of a recent chest X-ray.

Although Mr Billings has suffered no ill effects from this, I am concerned that the X-ray was not done as requested, particularly as I made an effort to ensure that it was. I would ask that you investigate this matter in the hope that a similar situation does not arise in future.

Yours faithfully,

Dr Tony Milne
Surgical Registrar

RADIOLOGY REQUEST FORM

Pt. Mr Peter Billings

No. 124326

Wd. 7

Date 04 Sep 2018

CXR — Pre op.

Pt for theatre 05 Sep.

Dr Milne, Surgical Reg

PATIENT TRANSPORT LOG DATE 04 Sep 2018 PM

Time	Name	Ward	Travel	Comments
12.00	Estella	9	Trolley	
12.15	Nguyen	2	W/chair	No films on Wd
12.30	Jones	6	Walk	
12.45	Simms	2	W/chair	Go to Path. after X-ray
1.00	Billings	7	W/chair	Dr with pt – try later
1.15	Syme	8	Trolley O2	
1.30	Alrabiah	1	Walk	
1.45	Rouse	10	Trolley	Too sick to come down
2.00	Courtney	5	Walk	
2.30	Lamb	9	W/chair O2	
2.45	Aitken	1	Trolley I.V.	Films back with patient
3.15	Billings	7	W/chair	Pt not on ward – having test
3.30	Singh	2	Bed	In traction
4.00	Fry	6	W/chair	
4.15	Lui	ICU	Bed	
4.30	Tonkin	1	Walk	
5.00	McBean	1	Trolley	
5.30	Johnson	5	W/chair I.V.	
6.00	Billings	7	W/chair	Now needs Trolley – try later!
7.00	Xu	9	Trolley	To Wd 6 after X-ray
7.30				
8.30	Lee	ICU	Bed	
9.00	Jenson	2	Trolley O2	No films on Wd
9.15				
9.30	Billings	7	Trolley	Too late – nurses wouldn't let patient down & said OK to do 05 Sep am, as pt for theatre in pm.

Writing Task:

Using the information given in the transport log and the request form, write a letter of explanation in response to Dr Milne's complaint.

Address the letter to Dr Tony Milne, Surgical Registrar, City Hospital, Newtown.

In your answer:

- Expand the relevant notes into complete sentences
- Do not use note form
- Use letter format

The body of the letter should be approximately 180–200 words.

Any answers recorded here will not be marked.

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Occupational English Test**WRITING SUB-TEST: RADIOGRAPHY
SAMPLE RESPONSE: LETTER**

Dr Tony Milne
Surgical Registrar
City Hospital
Newtown

07 September 2018

Dear Dr Milne,

Re: Mr Peter Billings

Thank you for your letter regarding Mr Peter Billings' missed pre-operative chest X-ray. Please allow me to explain what occurred on the day prior to and on the day of his surgery.

It appears that we attempted on four separate occasions to do Mr Billings' chest X-ray, between 1pm and 9.30pm on 4/9/18, but for a variety of reasons we were unable to perform the X-ray. Mr Billings was undergoing consultation and tests on the first two occasions we attempted to transport him to the X-ray Department. He then required a trolley which was unavailable, and on our last attempt, we were sent away as it was too late in the evening. We were informed by the nursing staff that Mr Billings was scheduled for theatre in the afternoon of 5/9/18 and that we could therefore do the chest X-ray during the morning.

Unfortunately, there was no indication on your request form as to what time the operation was to be done; hence, we acted on the information given to us by the ward. In future, perhaps more specific information regarding the patient's operation schedule and ensuring the ward staff have accurate information will help avoid such situations occurring.

Yours sincerely,

Radiographer