

WRITING SUB-TEST – TEST BOOKLET

INSTRUCTIONS TO CANDIDATES

You must write your answer for the Writing sub-test in the **Writing Answer Booklet**.

You must **NOT** remove OET material from the test room.

Occupational English Test

WRITING SUB-TEST: RADIOGRAPHY

TIME ALLOWED: READING TIME: 5 MINUTES

WRITING TIME: 40 MINUTES

Read the case notes and complete the writing task which follows.

Notes:

Assume that today's date is 30 August 2019

You are a radiographer working in the Outpatient Radiology Department in Redtown Hospital. A complaint has arrived from Mrs Penny Long, a patient at your department, regarding her wait time. According to Mrs Long, her appointment was pushed back twice in a single day, and then cancelled. The Head of Radiography, Dr Alan Jones, asks for your explanation.

You consult the following documents:

Document 1: Radiology Report from 9 Jun 2019

Name:	Mrs Penny Long 2 Hope Rd Redtown	DOB:	01 Dec 1987
Provided Patient History:	Uneventful until 2 wks ago — L upper arm pain & swelling Presented to Emergency Department Neurovascular exam — NAD. Peripheral pulse — normal		
Reason for Procedure:	?thrombosis		
Procedure:	<ol style="list-style-type: none">1. Ultrasound — L duplex doppler upper limb2. X-ray — L humerus		
Findings:	<ol style="list-style-type: none">1. Occlusive deep vein thrombosis on entire L brachial vein, and the distal 2cm of the axillary vein. Also extending into the proximal portion of the radial and ulna veins Small amount of remote non-occlusive thrombosis within proximal subclavian vein, measuring approx. 2cm in length2. Bony protuberance was seen lower distal one third of humerus		

Document 2: Radiology Report from 29 Aug 2019

Name:	Mrs Penny Long 2 Hope Rd, Redtown	DOB:	01 Dec 1987
Provided Patient History:	Bony abnormality found in first X-ray. Repeat X-ray required		
Reason for Procedure:	?bony abnormality found in first X-ray		
Procedure:	Repeat X-ray required — Left humerus		
Findings:	X-ray cancelled. Patient possibly pregnant		

Document 3: Information from Log 29 Aug 2019

1030hrs	CXR Mr Mal Brown 65 yrs. Chest pain 1 wk ago. No hospital admission Arrived early for 1130 examination. Complained of nausea, offered to call Dr – Pt refused. Emergency – given priority over next Pt (Mrs Freeman). Mrs Freeman rescheduled
1030hrs	X-ray Mrs Betty Freeman 75 yrs. R Humerus RESCHEDULED to follow CXR Pt offered to wait as she was not in a hurry and could see Mr Brown was quite sick
1100hrs	X-ray Mrs Penny Long 31 yrs. L Humerus RESCHEDULED to follow R Humerus On arrival explained running late due to reschedule. Pt unhappy about having another X-ray, felt sick & tired. All patients given option to return later – Mrs Long declined
1100hrs	Emergency CXR Mr Mal Brown 65 yrs All patients rescheduled
1130hrs	Mrs Long requested to see Radiographer re long wait – explained reason for wait. Mrs Long asked to be seen before next scheduled Pt (Mrs Freeman) – request denied Explained: Mrs Freeman is elderly, waiting > 1hr
1200hrs	X-ray Mrs Betty Freeman 75 yrs. R Humerus; R/O plaster cast Very slow, needed a great deal of assistance getting ready & dressing. One view repeated due to Pt movement
1300hrs	X-ray Ms Penny Long 31 yrs. L Humerus Mrs Long complained about long wait. Very annoyed & said Mrs Freeman should have been seen after her. Re-explained. Pt not satisfied. Verbal check if pregnant – 4 wks gestation. Discussed risks ++. X-ray cancelled. Pt unhappy. Referred Pt to doctor
1330hrs	X-ray Ms Beth Jones 35 yrs. Bilateral Hand/Wrist; ?carpal tunnel syndrome Routine exposures L & R

Writing Task:

Using the information in the case notes, write a letter to Dr Jones, Head of Radiography, giving an explanation of the events that led to Mrs Long's delay, rescheduling and cancellation. Address the letter to Dr Alan Jones, Head of Radiography, Redtown Hospital, 87 Green Road, Redtown.

In your answer:

- Expand the relevant notes into complete sentences
- Do not use note form
- Use letter format

The body of the letter should be approximately 180–200 words.

Any answers recorded here will not be marked.

BLANK

Occupational English Test**WRITING SUB-TEST: RADIOGRAPHY
SAMPLE RESPONSE: LETTER**

Dr Alan Jones
Head of Radiography
Redtown Hospital
87 Green Road
Redtown

30 August 2019

Dear Dr Jones

Re: Mrs Penny Long
DOB: 01/12/1987

I am writing in response to your request for information about the cancellation of Mrs Penny Long's X-ray on 29 August 2019.

Mrs Long was scheduled for a second X-ray of her left humerus at 11:00 am, to check a bony abnormality which was found in her first X-ray on 09 June 2019. Her procedure was delayed because an emergency chest X-ray needed to be conducted on a patient, Mr Mal Brown. This was explained to her on arrival and she was offered the option to return later.

Mrs Long requested to be seen before Mrs Betty Freeman, who was scheduled before her, I explained that I could not grant this request as Mrs Freeman was elderly and had been waiting for over an hour. Mrs Freeman's X-ray took longer than expected as she needed assistance to get ready and dress, and one view had to be retaken due to patient movement.

Mrs Long's examination commenced at 1pm. However, on verbal check it was determined that she may be pregnant. The danger of X-ray exposure to potentially pregnant women was explained to Mrs Long. Her appointment was cancelled and she was referred to her doctor. Mrs Long was unhappy about this cancellation.

I hope this information assists with your response.

Yours sincerely

Radiographer